

245899

Tricia.DeSanty

From: Jocelyn.Boyd
Sent: Tuesday, August 27, 2013 11:35 AM
To: charles.terreni@terrenilaw.com; selliott@elliottlaw.us; John M. S. Hoefer (jhoefer@willoughbyhoefer.com); Hipp, Dawn
Cc: Deborah.Easterling; Tricia.DeSanty; Daphne.Duke
Subject: FW: Diana - Pictures of Yard

2012-177-WS

COPY

Posted: locDept: SADate: 8/27/13Time: 1:38

From: Linda Steveson [mailto:lks@comporium.net]
Sent: Tuesday, August 27, 2013 9:42 AM
To: Campbell, Chad; Jocelyn.Boyd
Cc: Skipper Karin; mathishl@dhec.sc.gov; Norman Ralph; stevengilbert@scsenate.gov
Subject: Fwd: Diana - Pictures of Yard

As a member of the Tega Cay Citizens Water Advisory Council I often receive complaints about the service citizens receive from Utilities, Inc/Tega Cay Water Service. I received this on Sunday and requested Mrs. Vick send this in writing and send pictures if she had them.

Mrs.Vick came home to find a man half buried in her front yard and had never **received any notice** of digging. **She did not have any problems** with her water or sewer so she had no idea why they were there. I went to this address 1178 Molokai yesterday along with another member of our council and took pictures for our documentation. We spoke with two neighbors of Mrs. Vick. The gentleman across the street informed us that this was a problem of a water leak in his common driveway which has been an on going problem for **two months**. I took pictures of the steep driveway which is still under repair and has rocks in various places that prevents him from driving his motorcycle down the driveway.

I send this as it is indicative of the type of repair service the citizens of Tega Cay have become use to. Yes, I can document these facts! This can also be documented by the petition that ORS filed against this company in which Dukes Scott stated that the people of Tega Cay deserve better. We do but who in the state of South Carolina is going to see that better service and no sewer spills is provided to Tega Cay Citizens ? It is time for action instead of words.

Thank you for your attention to this matter.

Linda Stevenson

Linda stevenson
lks@comporium.net
 Sent from my iPad

Begin forwarded message:

From: "dianavick" <dianavick@comporium.net>
Date: August 27, 2013, 7:51:57 AM EDT
To: "'Linda Steveson'" <lks@comporium.net>
Subject: Diana - Pictures of Yard

Hi Linda,

Attached are the pictures of my yard. They tore up almost half of my front yard.

RECEIVED

AUG 27 2013

PSC SC
MAIL / DMS

AUG 26 2013

PSC SC
MAIL / DMS

I was never contacted about them digging in my yard.

I called the 800 # (800-272-1919) on 8/08/13 and spoke to Vanessa. She was aware that work was being done and said they would reseed my yard after the work was done.

If you look closely at some of the pictures you can see rocks and no grass seed. Plus hard red clay....

I don't know what type of seed they planted .. it is probably just weeds.

What makes me mad is that now I will have to pay for water to keep the area watered so the grass will grow.

Of course I am extremely upset with the whole situation. I want them to come back out and reseed the entire front yard.

Should I call them again before you do anything? If so call me at work tomorrow ...

Thanks for your help.

Diana





